

Project title: Salford Road, Bidford-on-Avon
Project reference: 6128833

16 May 2017

Dear Customer,
We're going to be starting some vital improvement work in your area

- We're going to be carrying out some work in Salford Road, Bidford-on-Avon
- We'll be holding a drop-in session on Thursday 25 May 2017
- We'll be carrying out investigation work from 3 June 2017

Why are we need to do this work.

We're committed to making sure our customers receive a continuous supply of water now and in the future. As a result of two new developments being built in Bidford-on-Avon, we need to upgrade the water pipes in Salford Road. To ensure we can do this as efficiently as possible, with the minimum of inconvenience to our customers, we'll need to carry out some investigation work to check the ground conditions and existing services in place.

Where and when is the work taking place?

We plan to start our investigation work in Salford Road, Bidford-on-Avon on 3 June 2017 and take approximately three weeks to complete. Replacement of the main will proceed week commencing 26 June 2017 for approximately 19 weeks. To allow the work to be carried out quickly and safely, we will have temporary traffic lights in place.

How can I find out more about these works?

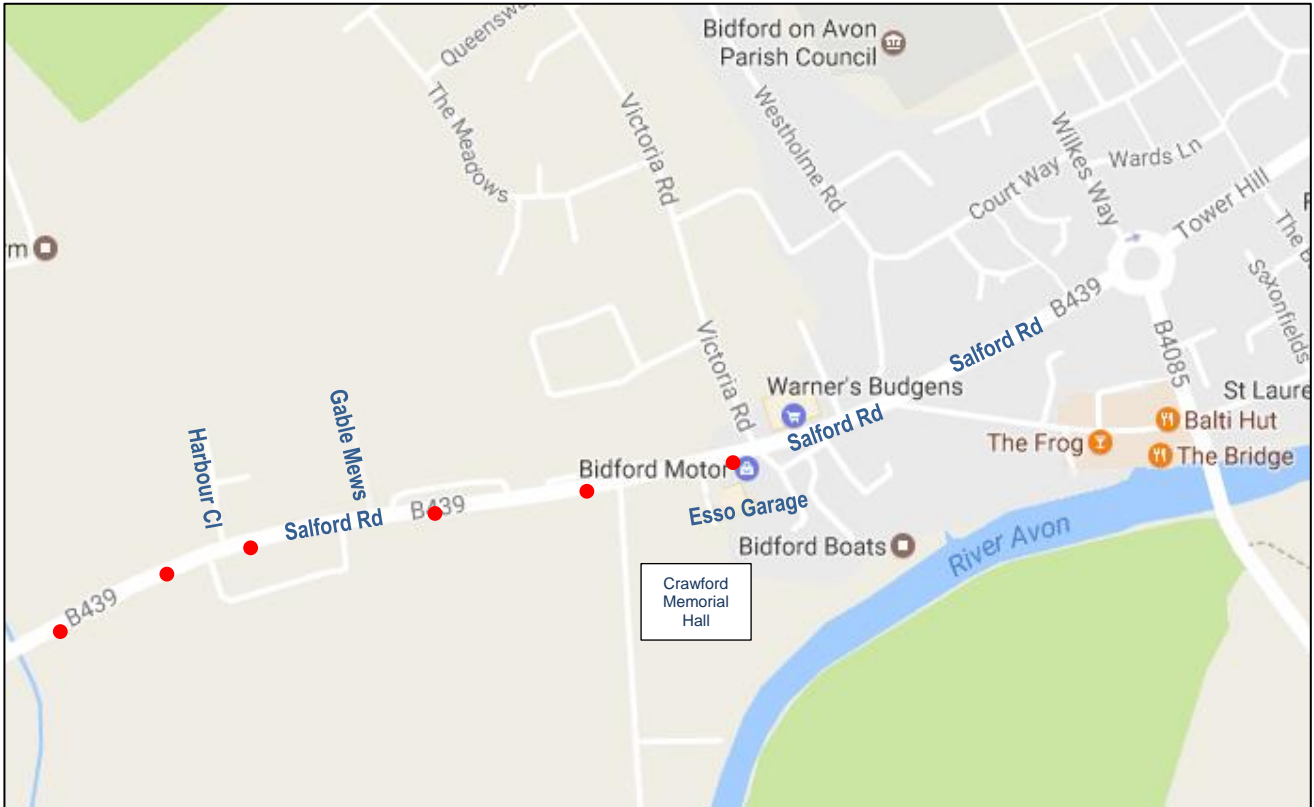
We are holding a drop-in session in **Crawford Memorial Hall, Salford Road, Bidford-on-Avon, B50 4EZ** from **15.00hrs to 19.30hrs** on Thursday **25 May 2017**. We would like to invite you to find out more about our plans for these works. Members of our team will be on hand to answer any questions or concerns you may have regarding the proposed works.

Who do I contact about these works?

Our contract partners, Amey will be carrying out the work on our behalf and you can contact their Customer Liaison Officer, Simon Williams on **07885 475321** or their 24-hour Customer Service Centre on **0800 521 660**. Please quote the project title shown on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Retail Businesses: If you own and operate a business which benefits from customers visiting to purchase goods or services from you and our works are affecting your custom then please contact our Business Compensation team businesscompensation@severntrent.co.uk for advice.

Plan – Location of Investigation trial holes in Salford Road, Bidford on Avon



KEY

- Approximate location of the investigation works

Yours sincerely,

John Lander
Programme Manager
Severn Trent Water