

Care & Repair Newsletter

Autumn

2008



Care & Repair Report

The Care and Repair department continues to provide help and support to individuals over the age of 60 within South Warwickshire.

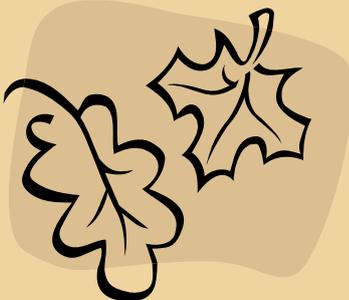
The Care & Repair Team have given talks to various organisations this year and have received referrals as a result of this.

Caseworkers have also targeted local markets, coffee mornings, rural areas etc by handing out leaflets in an attempt to increase awareness and publicise what the Care & Repair service can provide.

The Stratford District Handyperson service was re-launched in

April this year at Stratford Town Market (please see page 3 for more information about this).

Care & Repair has an additional service - 'Design.it' (please see page 2 for more details).



'Just a line to thank you for all your help and advice. We don't know what we would have done if it wasn't for all your help.

With sincere gratitude..'

Mr & Mrs W

DESIGN.IT

Design.it is an additional service to Care & Repair and was launched in April 2008.

Design.it is a competitively priced architectural and design service for homeowners of any age, that provide scale drawings and

building regulation approval for home alterations, bathroom improvements, disabled facilities and property extensions.

For more information regarding this service please telephone 01926 458128 or 01926 458125.

Alternatively email - lynn.smith@ageconcernwarks.co.uk



CASE STUDY 1 by Jo Hunt - Care & Repair Caseworker

Mr X contacted the Care & Repair department as he was worried about a few repairs needed to his property. Quotes were arranged by a Caseworker and a grant was agreed by the local council, enabling Mr X to have essential plumbing repairs and to rewire the property making it considerably safer. Quotes were

also obtained for urgent and severe roof repairs, as roof is in considerable disrepair and letting water in.

A grant has been awarded for the majority of the costs, but an attempt is underway to raise the excess money from various charities.

Mr X has also had the Handyman service,

which has cleared his overgrown garden. Allowing him access to his greenhouse once more. Charities have also been approached to assist Mr X with purchasing essential household items such as replacement gas cooker, and a Hoover.

Mr X is now living safer and more comfortable following these improvements.



CASE STUDY 2 by Jo Hunt - Care & Repair Caseworker

Mrs T approached Age Concern Care and Repair as she was interested in having her loft insulated. During the Caseworker assessment it became clear that Mrs T had no central heating and relied solely on two gas fires, neither of which were working properly. After some discussion the Caseworker suggested that Mrs T could possibly benefit from a referral to the Department of Work and Pensions as her savings

were limited and her weekly income was extremely low.

Since the Caseworker's visit Mrs T has now been awarded Full Council Tax Benefit, and Pension Credit Guaranteed. These benefits have also been backdated for the last year, providing Mrs T with a generous one-off, back payment. Mrs T is now financially better off each week.

Referrals have now been made to enable

Mrs T to receive a grant for free loft insulation. She is on the waiting list for a Warm Front grant to install central heating to the property, and heating engineers have been out to check and report on the condition of the gas fires, in regards to applying to the Council for a grant to repair these.

'I found the service we received extremely efficient and cannot suggest any ways to improve it.'

NEWS

In April this year the Care & Repair team held a re-launch day for the Handy Person Service in Stratford Town. Although the weather was appalling the team pursued with handing out leaflets and Darren (Handy Person) had his photograph taken with Nor-

man Painting (Patron of Age Concern Warwickshire) that was then shown in the Stratford Herald.

Ray Haslam from Stratford District Council also attended. The day was successful in promoting the services and giving out advice

and as a result leaflets were taken and referrals then came into the office.

The team also had the opportunity of meeting local Councilors and explained about the Care & Repair service.



Left to Right - Charmain Williams (Caseworker)
Darren Price (Stratford District Handy Person)
& Jo Hunt (Caseworker)

NEWS CONTINUED...

Wendy Ward joined the Care & Repair Team as Caseworker in April this year. (see photo to the right).



'Thank you and all the team for all you are doing for me. I can't believe that I am this lucky'

Mrs P





PLEASE NOTE!

The Care & Repair Team see clients by appointment only.

Tel: **01926 458125**

CONTACT DETAILS



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This service is supported by Stratford upon Avon and Warwick District Councils and WCC Supporting People

