

**National Flood Forum**  
Old Snuff Mill Warehouse  
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Worcestershire DY12 2EL  
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[www.floodforum.org.uk](http://www.floodforum.org.uk)

## Help with flood Insurance cover



*Do you have difficulties trying to get flood cover for your home or business?*

*Are you finding the insurance premium and/or the excess unaffordable?*

*Do you find the process you have to go through stressful?*

The National Flood Forum is a national charity dedicated to supporting and representing communities and individuals at risk of flooding. It helps people to prepare for flooding, helps people to recover their lives once they have been flooded, and advises and supports on all the issues that people are confronted with when at flood risk. It works on behalf of flood risk communities to highlight national concerns and works with Government and Agencies to ensure that they develop a community perspective.

*The National Flood Forum has an insurance telephone helpline, dedicated to support people while they try to gain flood insurance cover.*

*Between 9am & 2pm Monday – Friday you can speak to Chris on 01743 741 725. If she is busy then please leave a message with your contact details and she will call you back.*

We would just like to say a ' huge thank-you ' for all the help that the flood forum have given us. We have been riverside residents for the past 46 years & whilst we have been fortunate in the fact that our home has never actually been flooded we have had a couple of ' close shaves ' and as a consequence we were finding the premiums of our home insurance rising so much so that it was becoming a great worry to us but the advice we were given by Chris of the Flood Forum has not only saved us a great deal of money it has also given us peace of mind as has all their literature with the advice on flood defences. We must say that having an organisation such as The Flood Forum with their great knowledge and first-hand experience of flooding willing to give advice, guidance & a sympathetic ear where and when needed is of such importance to so many home owners and would be sadly missed if it was no longer available.

Roy & Sue Lewis  
Middlesex

## Supporting and representing flood risk communities

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