




POWER CUT? CALL 105

We ensure the power network of poles and pylons, cables, wires and substations delivers electricity to homes and businesses around-the-clock.

Top tips:

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| <p>1 Check you have a phone available that will work in a power cut – digital or cordless ones may not work.</p>  | <p>2 Keep a battery/solar charger handy so that you can recharge your smart phone or tablet and follow updates on social media.</p>  | <p>3 Keep our telephone number handy or save it into your mobile phone (105 or 0800 6783 105) and advice.</p>  |
| <p>4 Have things like a torch or lantern ready (it's best not to use candles or paraffin lights).</p>  | <p>5 Protect sensitive electrical equipment such as computers with a surge protector plug.</p>  | <p>6 Keep a wind-up/battery/solar radio ready so you can listen to local radio updates.</p>  |
| <p>7 If you have a mains operated stair lift, check to see if there is a manual release handle that can be used to return it safely to the ground level if it stops working.</p>  | | |

If you have a power cut, call **105** or **0800 6783 105**



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